



AnchorMilk
EDGE CUMBE

A MEMBER OF THE NEW ZEALAND DAIRY GROUP OF COMPANIES

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To Whom it may Concern

Re: Infotram Vehicle Scheduling System

In 1999 Anchor made the decision to proceed with the implementation of Infotram as the Transport Scheduling and Management system throughout its diverse Milk Collection and transport operation. This decision was supported by Infomace International's ability to provide Edgecumbe (formerly Bay Milk Products and now part of Anchor) and East Tamaki Dairy Company (also now part of Anchor) in addition to Bonlac Foods in Australia with a successful scheduling system that showed clear benefits to AnchorMilk Transport.

With the implementation of the Dairy Industry tailored system, Infotram, there has been validation confirming that benefits as achieved from previous installations are being realized at Anchor. These areas of improvement are

- ✓ Higher legal capacity fill of tankers
- ✓ Consistent and efficient schedules with enhanced KPI reporting
- ✓ Reductions in time from queuing at factories
- ✓ Much reduced time in schedule generation
- ✓ Less reliance of detailed individual scheduler knowledge
- ✓ Efficient Multi-plant and Multi-product scheduling and backloading
- ✓ Cost savings above forecasted budget
- ✓ Accurate methodology used in supplier milk predictions
- ✓ System reliability

Due to the success of the Routing and Scheduling project, Infotram is now staged for roll out to cover 5 transport centres in the North Island with one designated at the centralized scheduling centre which will service approximately 6,500 suppliers and 13 factories this year.

The project success can be attributed to several key factors that include

- ✓ Infomace International's long term knowledge of the International Dairy Industry
- ✓ Software that has been written using alternative programming methods specifically for the Dairy Industry
- ✓ Removal of historic barriers within scheduling areas and challenging of inherent scheduling logistics
- ✓ Support and commitment from all Infomace personnel (in particular Steve Millington, Director / General Manager and Dr Tim Robinson, Department Head)
- ✓ AnchorMilk commitment and inter-Company relationships and project partnership

In light of the current results, Infomace have been asked to prepare for the introduction of Infotram at the two South Island transport depots following recent Company mergers in that area.

In summary, I strongly support and recommend Infotram to any Dairy Company for their Transport Scheduling and Management System.

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